

B.Sc. (IT) - 2nd Semester (old sylb. 2017-18)

(2721)

Paper-I : Communication skills in English-II

Time allowed: 2 hrs.

Max. Marks: 35

Note: There are EIGHT questions of equal marks. Candidates are required to attempt any FOUR questions.

- I. Explain barriers to Listening.
- II. Explain in detail feedback skills
- III. What is note taking? Write about the importance of note taking
- IV. Write about the components of a meaningful and easy conversation.
- V. Write about various forms of polite speech.
- VI. You have received damaged consignment of a Laptop. Call the concerned owner of the shop and convey your complaint regarding the order. Write the conversation in the dialogue form.
- VII. You are not happy to see that your brother does not wear mask. Write the conversation in dialogue form.
- VIII. What are the essentials of Spoken English?

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